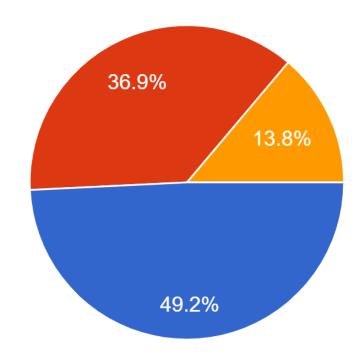
## Hill Surgery Action Group

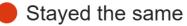
Survey Results

65 Respondents

How would you rate the overall responsiveness of Hill Surgery over the past 12 months? 65 responses

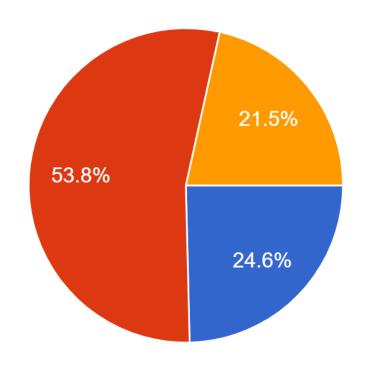


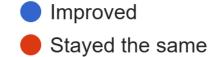






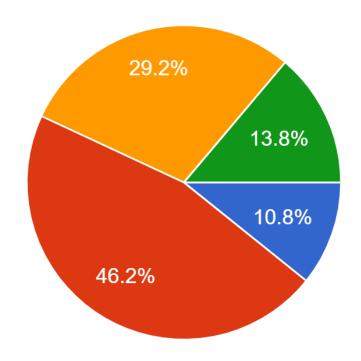
Have you noticed any improvements in the responsiveness of prescription services at Hill Surgery? 65 responses





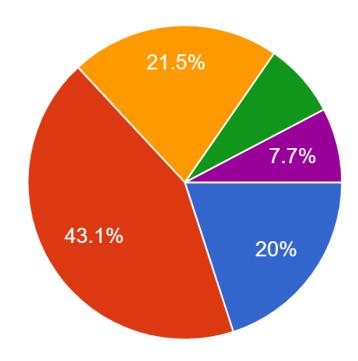


Are you satisfied with your ability to access your patient records via the NHS App? 65 responses



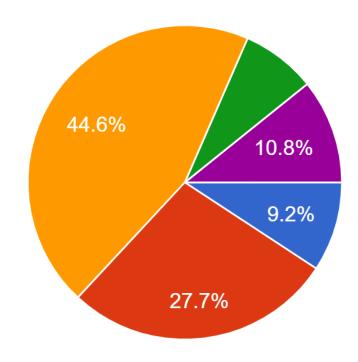


How would you evaluate the telephone responsiveness at Hill Surgery? 65 responses



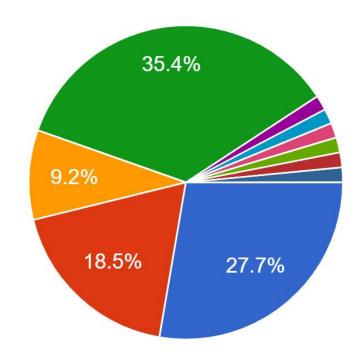
- Much improved
- Somewhat Improved
- No Change
- Somewhat Declined
- Much Declined

How would you evaluate the appointment-making process at Hill Surgery? 65 responses



- Much improved
  - Somewhat Improved
- No Change
- Somewhat Declined
- Much Declined

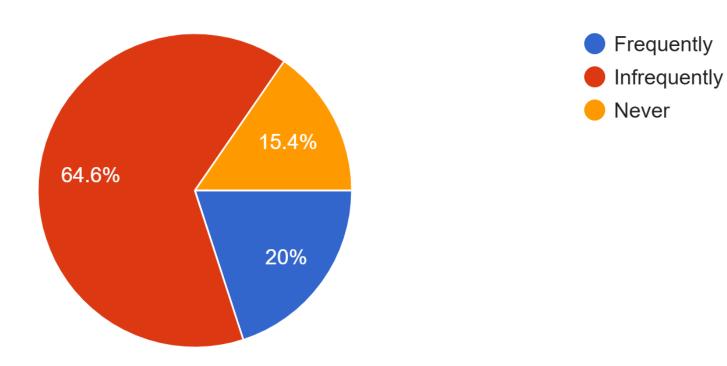
## How would you like your patient views represented to Hill Surgery? 65 responses



- Regular surveys
- PPG committee
- Newsletter
- HSAG
- Much Declined
- The doctors who support Hill surgery...
- Not sure!
- To have the ability to email the practic...

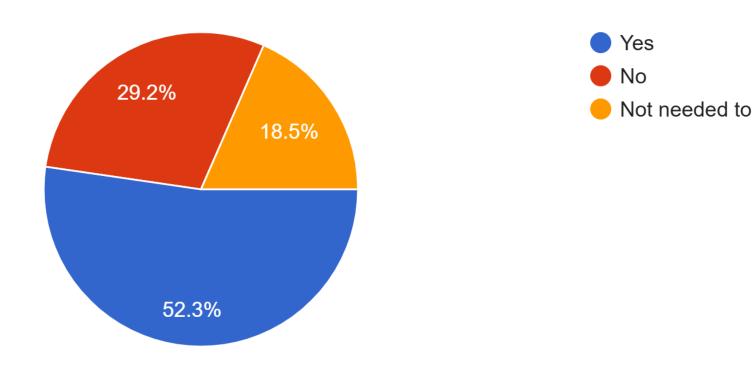


How frequently do you use the surgery website services for your healthcare needs? 65 responses

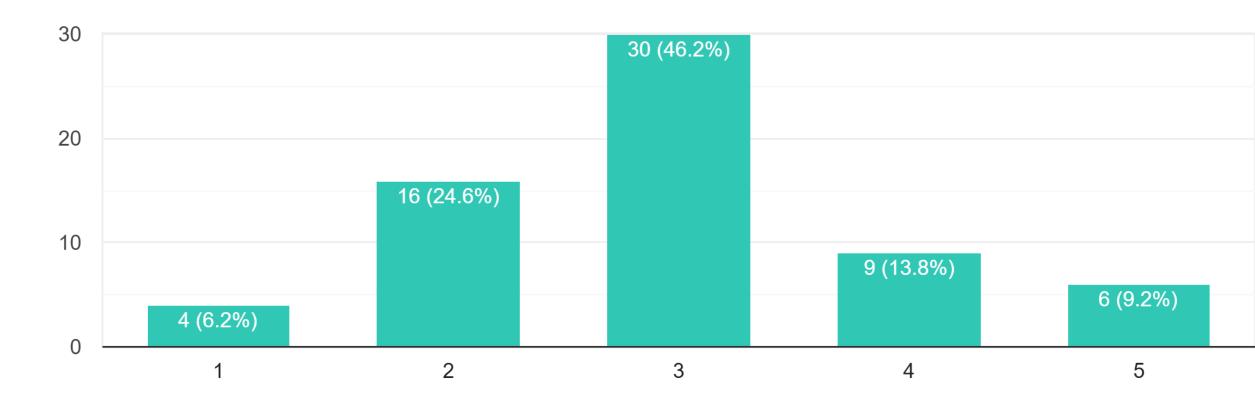


In the past 6 months, have you encountered difficulties when scheduling an appointment with a GP or Practice Nurse?

65 responses

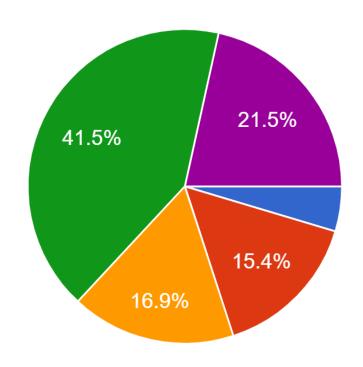


On a scale of 1-5, how easy was it for you to navigate the surgery website services? 65 responses



How confident are you that you will receive timely follow-up communication from Hill Surgery after hospital consultations or tests?

65 responses



- Very confident
- Somewhat confident
- Neutral
- Somewhat unconfident
- Very unconfident